

Quick Tips

These tips should work on Hot Spring, Tiger River Spas and Solana & Hot Spot Spas 2006-Current
Tips on the following pages are designed as a “quick” reference.

Filling Your Spa

To minimize airlocks in the equipment, put hose down the center of the filter in the filter compartment.
Turn hose on. This will fill the spa through the heater, pumps and jets pushing most of the air out of the lines.
Fill the spa to the bottom of the pillows or above the jets.

Follow proper power up procedures detailed in Owner’s manual or from delivery start-up sheet.

If refilling spa, bring water sample in for analysis.

It is recommended to balance spa water TA, CH and pH immediately after first use, then sanitize within 36 hours.

Spa not heating

1. The Spa will stop heating due to low flow through the heater in order to keep the heater from being damaged.
2. Check your filters to make sure they are clean, some heaters have a reset button, refer to owner’s manual for location or other tips. It is best to remove the filters from the spa, before resetting the heater/GFCI, because debris in the filters may be restricting the flow and causing the problem. Just remember to shut off power to the spa before removing filters. Service calls that are the results of dirty or clogged filters are **NOT** covered under warranty and we will have to charge a service call if we have to clean or replace your filters.

Blinking Red Light

1. Did you remember to put the hose down the center of the gray standpipe/filter area and clean your filters?
2. If No, the pump may have an airlock, or the filters may have tripped the hi-limit. Reset the hi-limit (Refer to Owner’s Manual) and place a hose down the gray standpipe (just like when you fill your spa) to flush out the air. If you have an ozone unit, look for a steady stream of bubbles, if you do not have an ozone unit, look for the curling/rippling of the top of the water.
3. Make sure there is no foreign debris in the spa, shut power off to spa for 1 minute, pull filters out and replace caps. Turn power on and run jets 30 min.
4. If red light stops blinking the problem has been corrected.
5. If red light is still blinking, call for service.

Blinking Green light

1. Turn power to the spa off for 1 minute, then turn power back on per start up instructions based on your spa being 110 volt or 220 volt. **Follow proper power procedures.**
2. If light continues to blink, call for service

Blinking Green and Red light

- Indicates low water flow, follow procedures for Blinking Red light.

Draining Your Spa (3 times per year minimum)

1. Turn the power to the spa off by turning breakers off or unplug from the wall. **Follow proper power procedures.**
2. Locate drain on the front or in the equipment compartment area. See Owners Manual.
3. Attach garden hose and drain
4. After your spa is drained then close the drain and replace cap
5. Refer to Filling procedures
6. If winterizing spa, follow detailed steps in Owner’s Manual or contact our store for assistance. Damage caused to your spa by improper winterizing is **NOT** covered by your spa warranty.
7. **DO NOT** change your spa water when the temperature is below freezing.

Breakers/GFCI Tripping – If the breaker(s) or GFCI is continuously tripping, call for service.

Filter - Rinse Filter once a **month**, (or as needed), soak in recommended filter cleaner every drain (4 months).

Cover - Condition cover monthly with Cover Clean. When cover gets heavy, it will need to be replaced as it will become less energy efficient. Heavy covers can be unsafe and may cause damage to cover assist and/or skirting.

Skirting – Clean as needed according to owner’s manual.

Rodents – If your spa is going to be placed in an area known to be frequented by ants, termites or like creatures, mice, rats, or other nocturnal creatures it is your responsibility to protect your spa. the manufacturer recommends covering the access opening to the spa’s equipment compartment with a heavy gauge screen material available from warehouse supply. Damage to the spa’s equipment components or internal plumbing as a result of pest/rodent infestation is **NOT** covered under your warranty.